Cxnverge

Product brief

NOVEMBER 2026

One workspace to gather leads, email them from your own address, and carry each one through to a sale.

CONTENTS

Overview	2
Enquiries and presence	2
Replies and correspondence	2
Contacts and campaigns	3
Sales tracking	3
CRM	3
Teams	4
Sender reputation	4
Insight	4
Cxnverge delivery	5
Connections	5
Your data	5
Plans and pricing	6

cxnverge.com sales@tealsquare.in

© 2026 TealSquare Technologies Private Limited

Overview

Cxnverge replaces the form plugin, the mailing tool and the sales spreadsheet with one workspace. Enquiries arrive from your website and the pages you publish, are answered from your own business address, and are tracked through to a sale, with the figures for every step in one place.

- Capture enquiries from your website, forms, link pages and contact cards.
- Reply automatically, and handle every conversation from one inbox.
- Build contact lists, and send email campaigns and newsletters.
- Track every lead as open, won or lost.
- Measure deliveries, opens, clicks and page visits.

Enquiries and presence

- **Website enquiries.** Enquiries from the forms already on your website come into Cxnverge, with no redesign and no developer work.
- **Published forms.** Enquiry, quotation, registration, feedback and application forms under your own name, with or without a website.
- **Link pages.** One address for your site, forms, booking page and profiles, ready for campaigns and social profiles.
- **Digital contact cards.** Your details as a page, a scannable code or an image, for events, email signatures and print.
- **Your own public address.** Pages appear under a name you choose. Pro and Plus.

Replies and correspondence

- **Automatic acknowledgement.** Every enquiry gets your reply the moment it arrives, from the address you choose.
- **One inbox.** Read and answer mail from every connected account in one view, with search, conversation history and attachments.
- **Your own accounts.** Mail goes out through the accounts you already use: Gmail, Google Workspace, Microsoft 365, Outlook.com or your own mail server. Customers see you, and the sending reputation stays yours.
- **Templates.** Write a message once and reuse it, in plain text or your own design, addressed personally to each recipient.
- **Delivery record.** The status of every message for every recipient, with pause, resume and resend.

Contacts and campaigns

- **Contacts.** Every enquiry becomes a contact. Group contacts into lists, and import or export them at any time.
- **Campaigns and newsletters.** Announcements, newsletters and follow-ups to a whole list, with the outcome kept for every recipient.
- **Unsubscribe built in.** Campaign mail carries a one-click unsubscribe, and anyone who opts out is left out of later sends.
- **Address checks.** Check a list before sending and drop the addresses that cannot receive mail.

Sales tracking

- **Tracking boards.** Every lead is open, won or lost, with tags for your own groupings.
- **Shared by role.** Colleagues see and work the leads their role allows.
- **Complete history.** A full account of every lead, from first enquiry to outcome.
- **Outcomes in your figures.** Won and lost leads are reported beside the rest of your numbers.
- **Deals and forecast.** Value, expected close and likelihood on every lead, with a weighted forecast.

CRM

- **Companies.** People, deals and history for each company, created from your contacts in one step.
- **Task boards.** Columns, checklists, comments and reminders, for you or your team, with everything assigned to you in one list.
- **Timeline.** Every email, reply, call, meeting and task for a contact or company, in order.
- **Deals and forecast.** Value, expected close and likelihood on every tracked lead, with a weighted forecast.
- **Follow-up sequences.** Timed emails to a list that stop for anyone who replies.
- **Team reports.** Pipeline, tasks and activity by person or group.
- **Booking pages.** A link where customers pick a time. Each meeting lands on your calendar and their timeline.
- **Duplicate merge.** Repeated contacts and companies, found and merged in one click.
- **Import and export.** Move your CRM to or from HubSpot, Salesforce, Pipedrive, Zoho, Jira, Asana, Trello or a spreadsheet.
- **Quotes, proposals and invoices.** Products in one list, quotes and proposals customers accept online, and numbered GST tax invoices.

Teams

- **Your organization.** Add colleagues by email; they join when they accept.
- **Groups and labels.** Each group's label decides what its people may see and do.
- **Shared work.** Lists, dashboards and boards shared with the whole team or with particular groups.
- **Shared addresses.** Colleagues send from your addresses only with your approval.
- **Links to share.** A link to a company, board, task or dashboard opens it for whoever has access.

Sender reputation

Whether your mail reaches the inbox depends on the standing of the address it comes from. Cxnverge protects that standing on every plan, at no extra cost.

- **Measured start.** A newly connected address sends at a measured pace at first, so mailbox providers learn to trust it.
- **Automatic suppression.** Addresses that bounce or complain are removed from everything that follows.
- **Campaign safeguards.** A campaign drawing unusual rejections is held before it damages your standing.
- **Domain checks.** Your sending domain's set-up is checked, and anything missing is explained in plain terms.
- **Reputation reports.** How your mail is being received, for each account and each period.

Insight

- **Message performance.** Delivery, opens, clicks and replies for everything you send. Pro and Plus.
- **Measured links.** Links that count their clicks and can be pointed somewhere new at any time. Pro and Plus.
- **Page and form figures.** Visits, enquiries and conversion for every page and form, by day, month, year or any period, with visitors by location, device and source.
- **Privacy respected.** Visitors can decline, figures are shown in aggregate, and no advertising networks or third-party trackers are involved.

Cxnverge delivery

On Pro and Plus, mail can also be sent through Cxnverge's own delivery service, for volumes beyond what a mailbox provider accepts in a day.

- **Your name on it.** Mail is sent from your own verified domain, or from a subdomain set up for you.
- **Paid from your plan.** Part of your plan's price is credit for delivery, and you decide how it is divided between sending and delivery.
- **Bounces and complaints handled.** They are recorded and suppressed automatically, as for your own accounts.

Connections

- **Zapier and webhooks.** New leads, contacts, deals, tasks and meetings sent to Zapier, Make, n8n or your own software as they happen. Every plan.
- **Sending API.** Send email from your own software with an access key. Those messages are counted, tracked and reported with the rest of your mail.
- **AI assistants.** Connect an AI assistant that supports the Model Context Protocol to read and send mail, manage contacts, lists and campaigns, and read leads and figures, within your plan and your role.

Your data

- **Credentials protected.** Mail account credentials are held securely and used only on your behalf.
- **Your data, exportable.** Export a complete copy of your workspace, CRM included, at any time, and take it with you if you leave.

Plans and pricing

Every plan includes the whole workspace. Plans differ in how much mail you send and how much you publish.

	Free	Pro	Plus
Price per month	**$0**	**$8**	**$100**
Emails included	5 per day	20,000 per month	Unlimited
Beyond the allowance	—	$0.45 per 1,000	—
Cxnverge delivery	—	✓	✓
Message and link insight	—	✓	✓
Measured links	—	5	500
Published enquiry forms	3	5	500
Website enquiry forms	Unlimited	Unlimited	Unlimited
Link pages	1	3	20
Destinations per link page	10	20	20
Digital contact cards	1	2	20
Public address of your own choosing	—	✓	✓
Connected mail accounts	Unlimited	Unlimited	Unlimited
Microsoft sign-in for connected accounts	—	✓	✓
Google sign-in for connected accounts	—	—	✓
Sender reputation management	✓	✓	✓
Contacts, lists and campaigns	✓	✓	✓
CRM, per user per month	—	$4	$4
Support	Standard	Priority	Dedicated

Prices as of 23 November 2026.

The CRM is available on Pro and Plus at $4 per user per month, including the account holder.

The allowance covers every email sent on your behalf: acknowledgements, campaign messages and your own replies. On Free it renews each day; on Pro and Plus, each month.

Sending beyond the Pro allowance is optional, capped at a limit you set, and invoiced per thousand. Nothing is charged automatically.

Prices are in US dollars and include taxes.

Getting started

Create a free account at dashboard.cxnverge.com. No card is required.

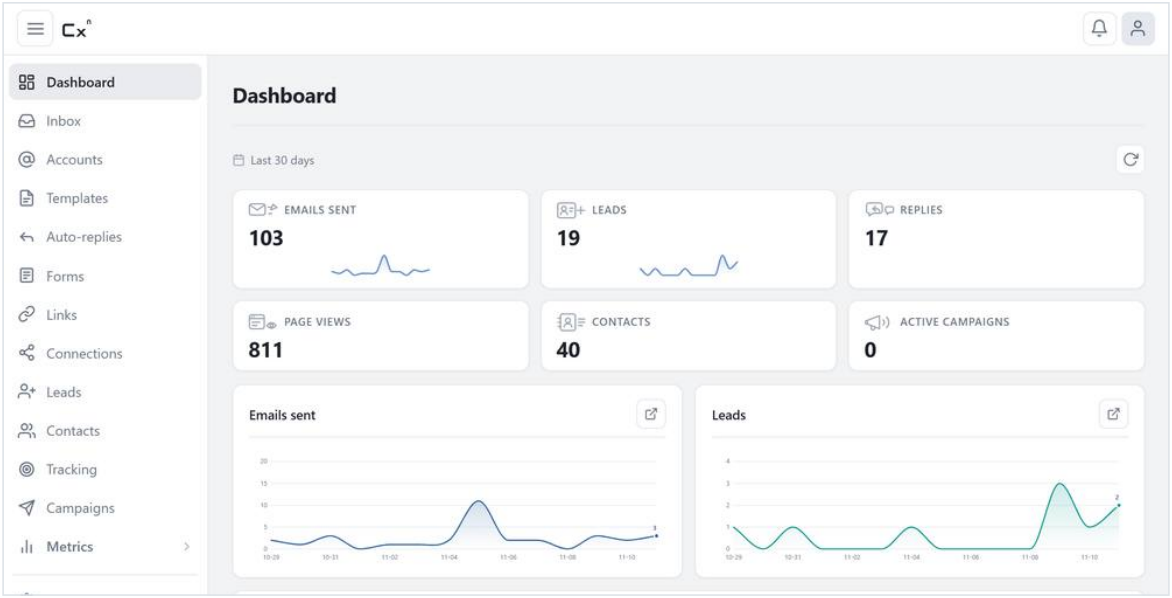
You can upgrade to Pro or Plus at any time. Paid plans are billed monthly and can be changed or cancelled whenever you like.

How to use Cxnverge

Everything is done in the dashboard at dashboard.cxnverge.com. These steps follow a typical first week, from connecting an address to tracking a sale.

1. Find your way around

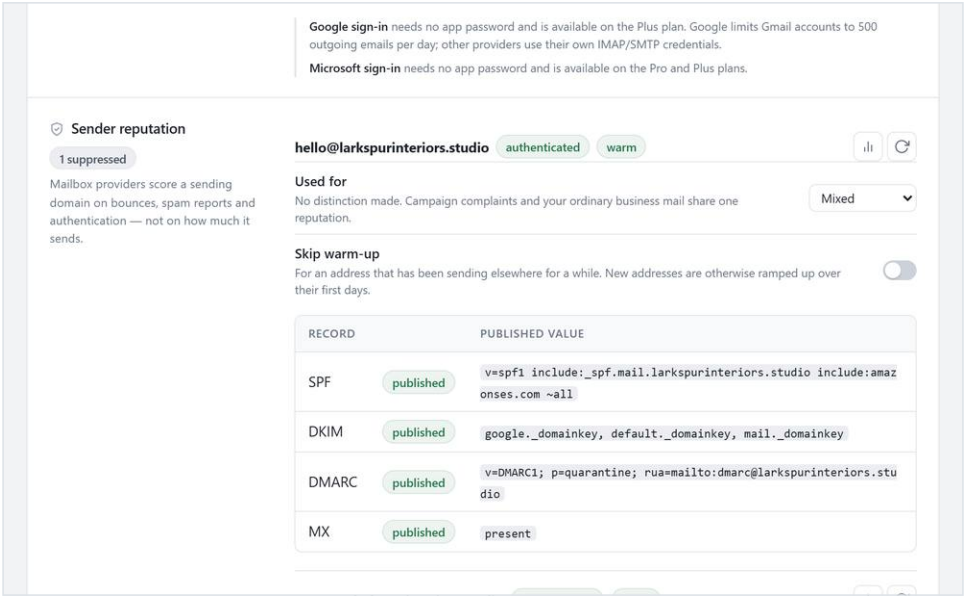
The dashboard shows the last thirty days: emails sent, new leads, replies, page visits and contacts. Every part of the workspace is in the panel on the left.



The dashboard: the last thirty days at a glance.

2. Connect the addresses you send from

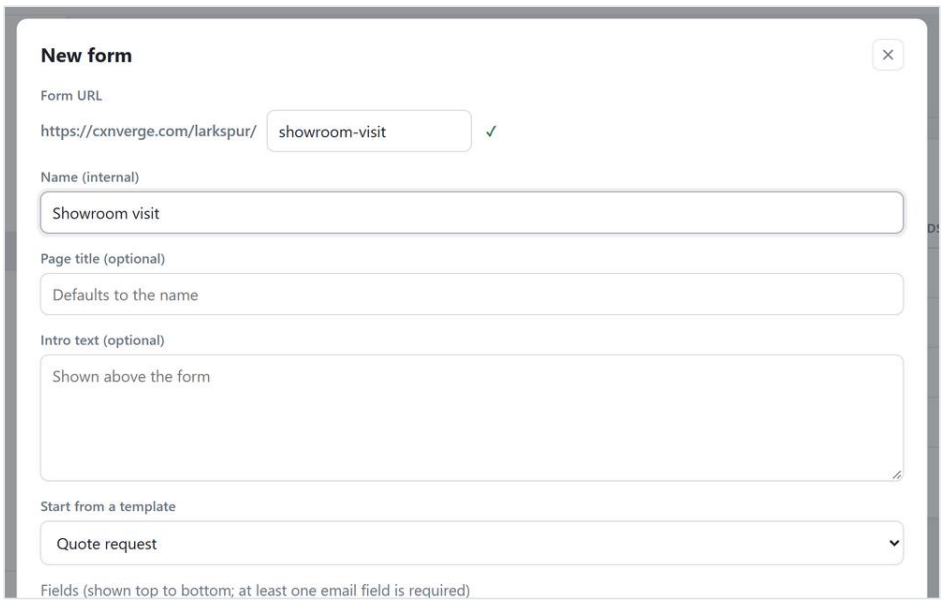
Open **Accounts** and sign in with Google or Microsoft, or add any mail server with its IMAP and SMTP details. Each sending domain is checked and anything missing is explained. A new address starts at a measured pace.



Sender reputation: an address's domain records, checked.

3. Publish a form, or connect your website

Under **Forms**, choose the plus button, give the form an address and a name, start from a template and adjust the fields. Share its link anywhere. To bring in the forms already on your website, add a connection under **Connections**. Link pages and measured links are under **Links**, and your contact cards under **Accounts**.



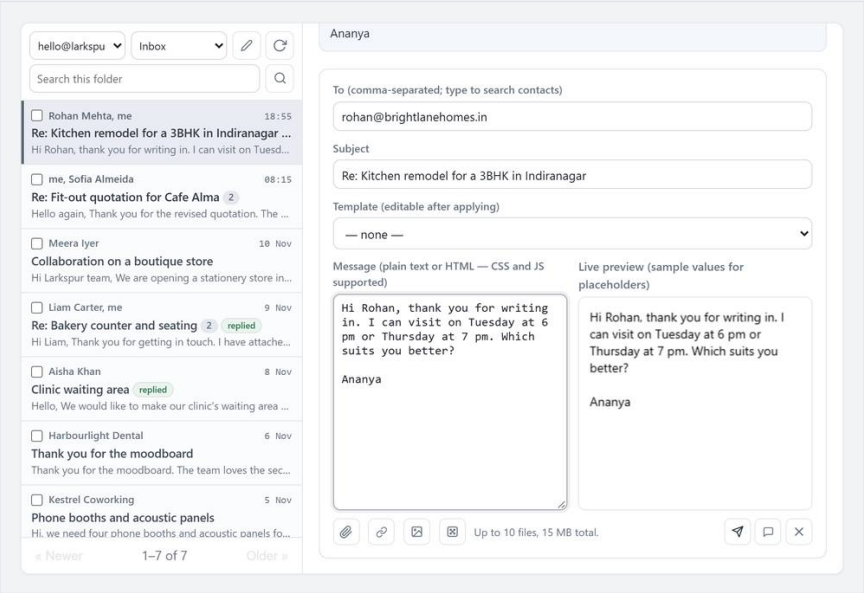
A new form, started from a template.

4. Answer every enquiry automatically

Write your messages once under **Templates**; the recipient's name and other details are filled in for each person. Under **Auto-replies**, choose the template and the address that answers new enquiries, then attach it to your forms.

5. Work your leads and your inbox

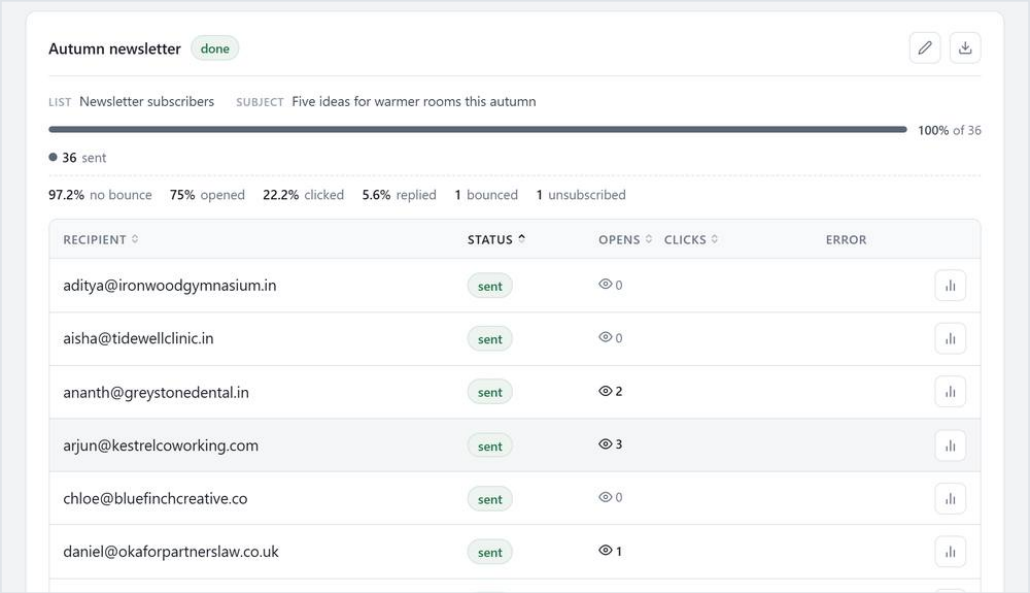
Every submission arrives in **Leads**, and each sender becomes a contact. Open a lead for the full record. **Inbox** shows the mail of every connected account: open a conversation and reply from your own address.



Replying to an enquiry from the inbox.

6. Send campaigns to your lists

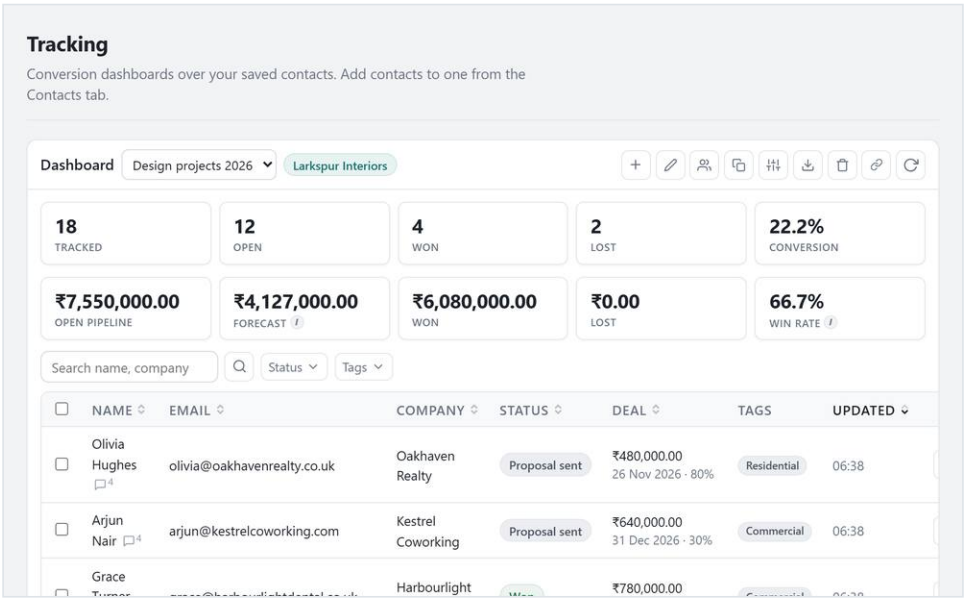
Group contacts into lists under **Contacts**, or import a spreadsheet. Under **Campaigns**, pick the list, the sending address and the template, then follow each recipient's outcome. Unsubscribes and bounced addresses are left out of later sends.



A sent campaign, with the result for every recipient.

7. Track every lead to a sale

Under **Tracking**, add leads to a board and move each one through your statuses to won or lost. Tags, notes and the full history stay with every lead.



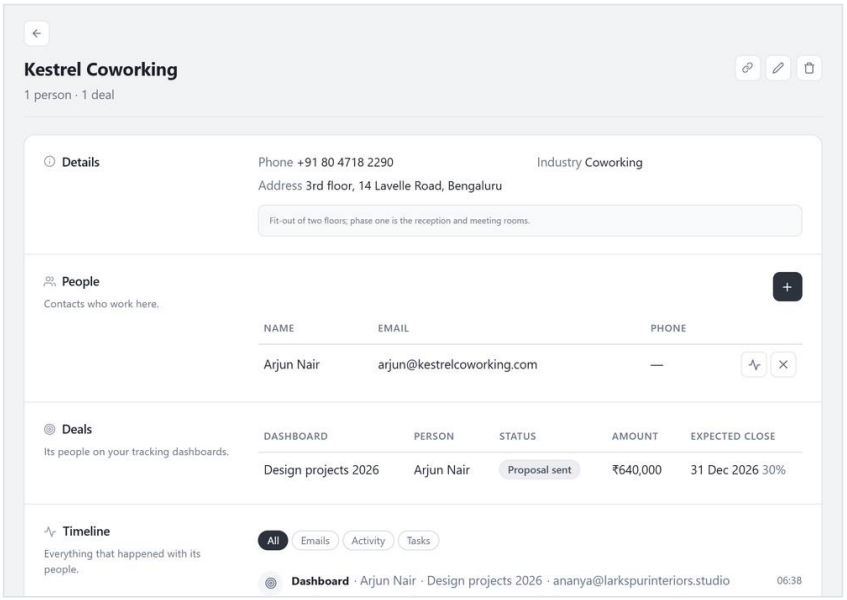
A tracking board and its totals.

8. Turn on the CRM

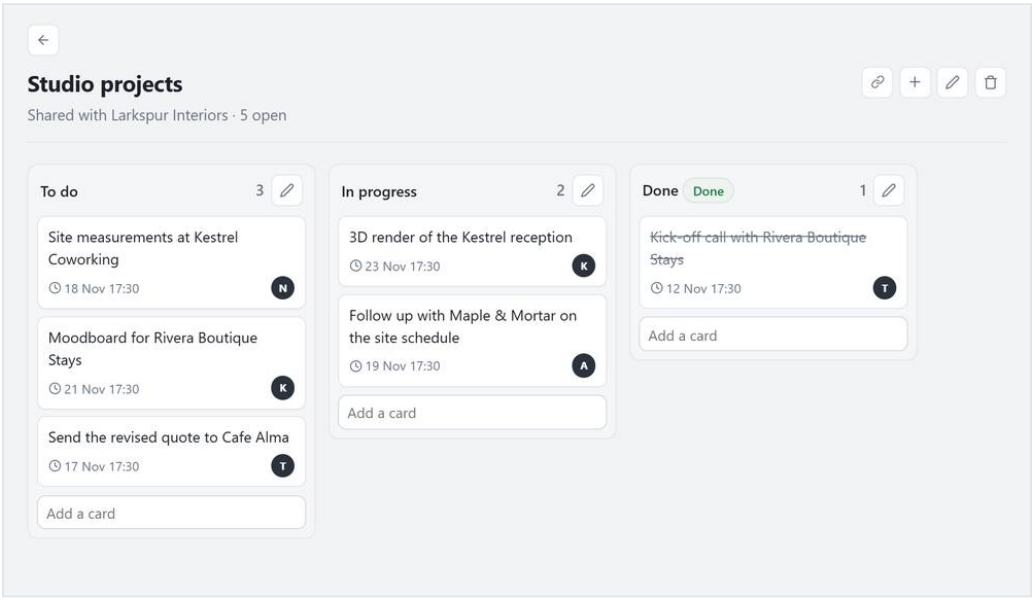
Under **Settings**, turn on the CRM. It is available on Pro and Plus at $4 per user per month, including the account holder.

9. Work companies, tasks and meetings

Companies holds each company with its people, its deals and a timeline of everything that happened with them. **My tasks** lists what is assigned to you, and **Boards** keeps your work in columns, with checklists and reminders. Under **Meetings**, make a booking page and share its link; customers pick a time. Under **Sales**, keep your products and send quotes, proposals and invoices. **Find duplicates** on Contacts and Companies merges repeated records.



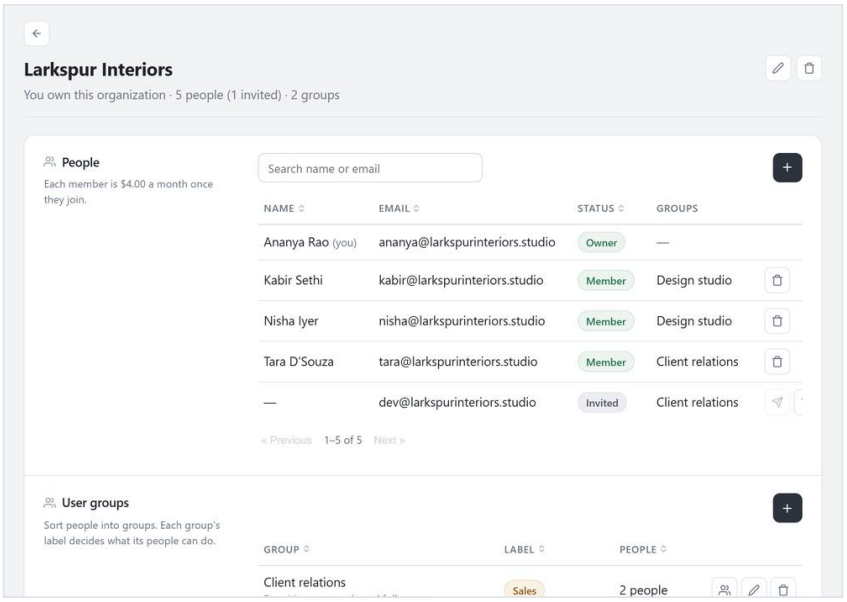
A company with its people, deals and timeline.



A task board.

10. Bring in your team

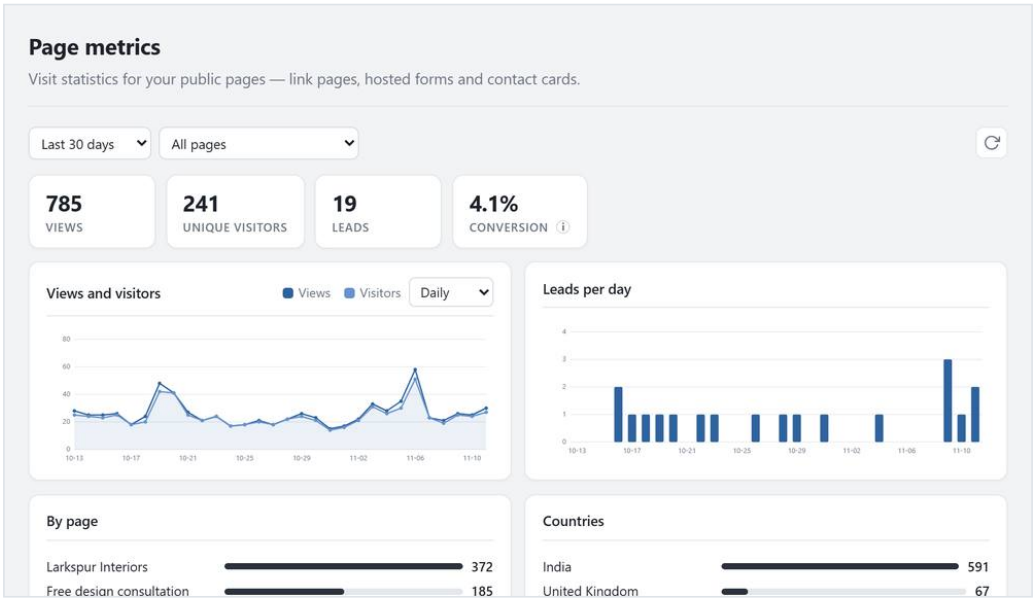
Under **Organization**, add colleagues by email, sort them into groups and give each group a label that decides what it may see and do. Share lists, dashboards and boards with the whole team or with particular groups.



An organization with its people and groups.

11. See what works

Metrics shows visits, enquiries and conversion for every page and form, where visitors come from and on which device, and how your email performs: delivered, opened, clicked and replied.



Page metrics for the last thirty days.

12. Connect your software, keep your data

Under **Settings**, create an access key to send mail from your own software or to connect an AI assistant, add webhooks for Zapier, Make or n8n, move CRM data to or from other tools, and export a complete copy of your workspace whenever you like.